

DELEGATE VISITOR INFORMATION

Getting here

BY AIR:

- [Flying into Wellington](#) is a breeze. There are direct flights operated by [Air New Zealand](#), [Jetstar](#) and [Qantas](#) servicing cities and towns all around New Zealand.
- Direct international flights also service major eastern Australian cities (Sydney, Melbourne, Brisbane, and the Gold Coast) with an easy three-hour flight across the Tasman.
- Frequent direct flights with Auckland provide easy connectivity with the rest of Australia, Singapore, Hong Kong, Japan and a number of locations in the United States.

BY SEA:

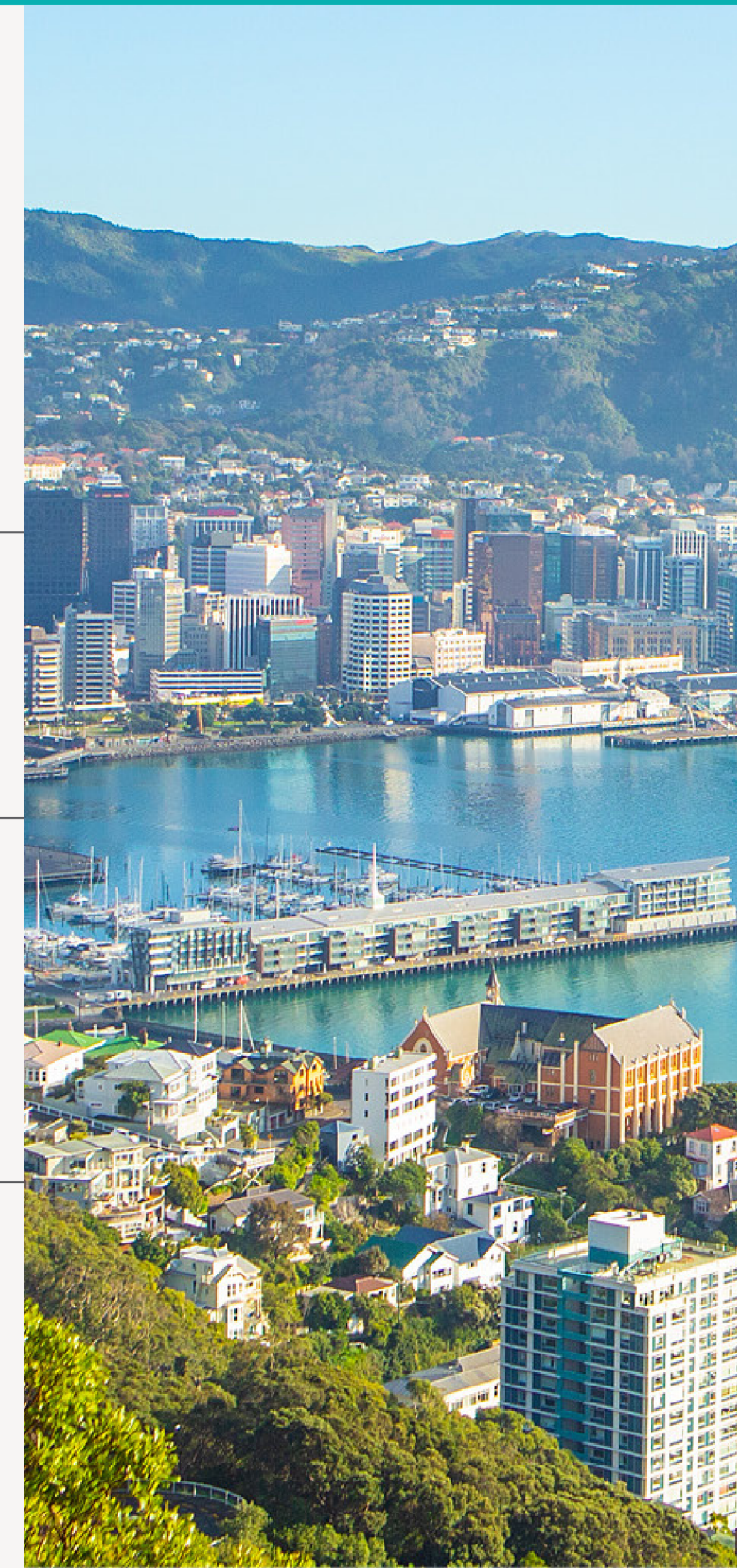
- Wellington is a coastal gateway between the North and South Islands, with regular ferry services from two companies across the Cook Strait, to and from Picton, operated by [Interislander](#) and [Bluebridge](#)
- The picturesque three-and-a-half-hour journey departs several times a day and takes vehicles as well as foot passengers.

BY ROAD:

- Located at the bottom of the North Island, Wellington is positioned on both of New Zealand's two major state highways, SH1 and SH2.
- It's also a stop on the [Classic New Zealand Wine Trail](#) - keep an eye out for the brown signs displaying grapes as you travel along the scenic driving route.
- Major international rental car companies have depots in Wellington, including Avis, Budget, Hertz, Apex, Omega and Go Rentals.

BY TRAIN:

- [The Northern Explorer](#) by Great Journeys of New Zealand is a spectacular rail journey connecting Wellington with Auckland.
- The one-day journey travels three times a week in each direction, taking you through a diverse mix of North Island landscapes.
- Regular daily commuter services operate from the Kapiti Coast, Hutt Valley and Wairarapa region.



Getting around

- The best way to explore Wellington is on foot. The central city is only two kilometres in diameter, meaning you can walk from one side to the other in under 30 minutes.
- Wellington has an excellent public transport system. [Metlink](#) has an easy-to-use journey planner to help you get anywhere within the Wellington region using buses, trains or ferries.
- Be sure to pick up a Snapper card from the [Wellington isite Visitor Information Centre](#). It's the cheaper and faster way to pay.
- Shared shuttle vans, such as [Super Shuttle](#), are also available to get you into the city. There are also plenty of taxi companies to get you where you need to go, including:
 - [Wellington Combined Taxis](#)
 - [Capital Taxis](#)
 - [Kiwi Cabs](#)
- [Uber](#), [Ola](#) and [YourRide](#) are popular ride sharing services in Wellington. Wellington Airport is a ride sharing friendly airport.
- Electric scooters and ebikes are a quick and fun way to get around. Find [Flamingo](#) and [Beam](#) scooters at various locations throughout the central city.

Visa and passports

- Your passport must be valid for at least three months beyond your intended departure date and you must have a valid New Zealand visa. You do not need a visa to visit New Zealand if you are:
 - A New Zealand or Australian citizen or resident
 - A UK citizen and/or passport holder (you can stay up to six months)
 - A citizen of a country which has a [visa waiver agreement](#) with New Zealand (you can stay up to three months).
- A [visitor visa](#) allows you to holiday in New Zealand for up to nine months. Apply in advance online.
- Visitors from visa-waiver countries can request a [New Zealand Electronic Travel Authority](#) (NZeTA) prior to coming to New Zealand.
- [International Visitor Conservation and Tourism Levy](#) (IVL) may apply, visit Immigration New Zealand for information.
- If you have a biometric ordinary passport (or electronic passport) and are over 12 years old, you may be able to use [New Zealand Customs eGate service](#).

Language

- English is the predominant language. New Zealand also has two official languages, Māori and New Zealand Sign Language.



Money

- Banking hours are generally weekdays 9am – 4.30pm, with some open Saturdays.
- Foreign exchange bureaux can be found at most banks .
- 24-hour ATMs are located around the city, including Courtenay Place, Lambton Quay, Willis Street and Cuba Street.
- New Zealand's unit of currency is the dollar (NZ\$).
- All major credit cards can be used, with Visa and MasterCard accepted most widely.
- Tipping is not obligatory. However, tipping for good service or kindness is at the discretion of the visitor.
- Hotels and restaurants do not add service charges to their bills.

Weather

- Temperatures in Wellington are generally mild thanks to our proximity to the sea.
- During summer, our daily temperatures average around 17°C to 21°C and rarely get above 25°C. The hottest month is usually February.
- In winter, the temperature gauge dips down to around 6°C to 10°C, and while that might sound a little chilly, it's very rare to experience snow or frosty conditions unless a southerly blast passes through the capital. The coldest month of the year is July.

Electricity

- New Zealand's electricity supply runs at 230/240 volts, 50 hertz, and we use angled two or three pin plugs (the same as Australia and parts of Asia).

Smoke-free policies

- The Smokefree Wellington Action Plan supports the New Zealand government's goal for New Zealand to be smoke free.
- In Wellington, all hospitality venues, beaches, playgrounds, bus stops, laneways, the Civic Square and Victoria University are smoke free.

Public holidays

- Here is a full list of [New Zealand public holidays](#).
- Many restaurants and retail stores are closed on Christmas Day (December 25th), Good Friday (date varies) and ANZAC Day morning (April 25th).



Wellington isite Visitor Information Centre

- The [Wellington isite Visitor Information Centre](#) should be your first stop for travel advice and bookings for tours, activities and accommodation.
- The local travel experts can help you book a range of sights and activities, transport and tours throughout the region and beyond.

Location:
111 Wakefield Street
Wellington, CBD

Phone: +64 4 802 4860
bookings@WellingtonNZ.com

Opening hours:
Monday - Tuesday 8.30am - 5.00pm
Wednesday - Friday 9.00am - 5.00pm
Saturday 9.00am - 3.30pm
Sunday

Wellington City Pass

- The [Wellington City Pass](#) is a convenient way to experience some of Wellington's most popular attractions.
- The pass includes a return trip on the Cable Car, great discounts, and admission to your choice of two attractions: Zealandia Te Māra a Tāne, Space Place, Wellington Zoo, or an Introducing Te Papa Tour.

Accessibility

- The Wellington City Council have a [list of accessible places and services](#) across Wellington city. These are places that provide facilities such as wheelchair access and hearing services.
- [Assistive Equipment](#) rentals can be obtained from the [Mobility Centre](#), 103 Copeland Street, Eponi, Lower Hutt.
- [Mobility scooters](#) are available from various city locations, and can be booked by people aged 18+ for up to four hours free of charge.
- Trained Language Interpreters can be arranged through [Interpreting New Zealand](#) and New Zealand Sign Language interpreters can be booked through [iSign](#).

Postal Services

- Purchase postage stamps and send parcels at [NZPost](#) outlets.

Embassies

- Here is a full list of [International Embassies](#) based in New Zealand.

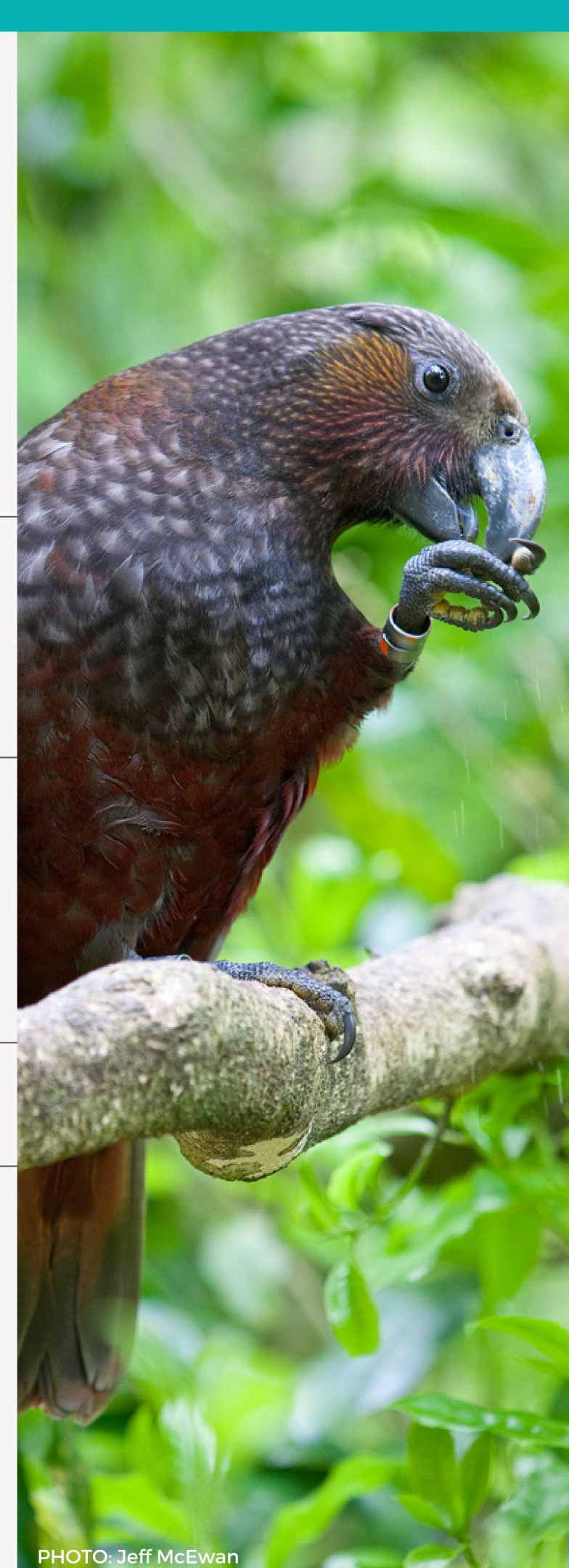


PHOTO: Jeff McEwan

Emergencies

- For fire, police and ambulance dial 111.

Medical Centres

- [Wellington Regional Hospital](#) - Riddiford Street, Newtown - Phone +64 4 385 5999
- [After Hours Medical Centre](#) - 17 Adelaide Road, Newtown - Phone +64 4 384 4944

COVID-19

- All COVID-19 requirements have been removed in New Zealand, however it is recommended those with the virus isolate for 5 days. Some healthcare facilities may ask you to wear a face mask. Please respect their policies to protect those at high risk. For more information [covid19.govt.nz](https://www.covid19.govt.nz)

